

THE RIGHT TO REPAIR CAMPAIGN

For dynamic SMEs in a competitive automotive aftermarket.

For affordable mobility to the benefit of South African consumers.

To improve the visibility and secure the future of the independent and multi-brand automotive aftermarket, a wide range of market operators and motorists representatives have come together to defend not only their very right to repair—but most importantly, consumers' right to have their vehicles serviced, maintained and repaired at a workshop of their choice.



**FOR MORE INFORMATION
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It's your choice!



WHY A RIGHT TO REPAIR CAMPAIGN?

Cars have become more and more like 'computers on wheels'. While technological innovations provide better emissions control, greater safety and more comfort, they have made it increasingly challenging to service or repair a vehicle. Without full and fair access to technical information; multi-brand diagnostic tools and test equipment; and replacement parts and training, the independent automotive aftermarket will no longer be able to provide South African motorists with the quality service and parts they deserve in the aftermarket care of their vehicles.

This is a very real challenge. Unlike the Motor Vehicle Block Exemption Regulation (EC)1400/2002 currently in place in Europe to protect competition and consumer choice in the parts and repair sector, South Africa is way behind our European and North American counterparts. The Euro 5 Regulation, which came into force in September 2009, covers access to all technical information for newly type-approved vehicles.

Many local policymakers have very limited knowledge of these challenges which face the Independent Aftermarket workshop and of the contribution the independent automotive aftermarket makes to SA's economy and society.

Unless we act now the future of the independent automotive aftermarket and the right of choice for consumers to choose is in jeopardy.

REASONS TO SUPPORT THE RIGHT TO REPAIR CAMPAIGN

Dynamic SMEs in a competitive automotive aftermarket

The 387 000 people employed in component production, distribution and the servicing of vehicles in South Africa's independent, multi-brand, automotive aftermarket play a vital role in providing affordable mobility, promoting consumer choice, and maintaining safe and clean vehicles on South African roads. Motorists spend approximately R37 billion annually on components and services for their cars. 18 000 companies, predominantly small and medium-sized businesses (SMEs), provide competitive components and quality services in the South African aftermarket. There is a need for a regulatory environment that ensures effective competition in the automotive aftermarket, thereby giving these aftermarket SMEs a chance to stay in business.

Maintain jobs and a sound SME landscape

SME entrepreneurs form the backbone of South Africa's independent and multi-brand parts and repair market. They offer repair services within close proximity of consumers and help to keep jobs and skills local. They sustain and create employment not only in major cities, but in every corner of South Africa's urban and rural communities, where daily human activity is most dependent on road-based mobility.

Affordable mobility throughout the entire life of a vehicle

An Independent Aftermarket means that competition is maintained. This is good news for consumers and the economy, as motorists are not forced to rely on the vehicle manufacturer as the exclusive supply source for parts and repair services for the aftermarket care of their vehicles. Motorists should be able to choose what is done to their property and who executes the work on what is, after all, their car.

Safety and sustainable benefits for the environment

The technical advances in emissions control contribute to global environmental protection. In order to ensure that vehicles conform to standard emission and safety standards, not only when they leave the factory but throughout their lives, regular inspection, servicing and repair is required. With fair and full access to information, multi-brand tools and equipment, parts and training, independent operators are able to make affordable, safe and clean mobility possible throughout the entire life cycle of the vehicle.

Support the Right to Repair Campaign



Stand-up for your chance to stay in business,



for your Right to Repair



and Consumer Choice!